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How to How to fill out a Rob's Rides Reservation

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"Hey there, fellow traveler! 🚗🌟 Are you ready to roll with Rob's Rides? We're excited to have you on board. Now, before we hit the road in style, there's a tiny task ahead - filling out our reservation/quote form. Fear not! It's as breezy as a California coastline drive. Let's get you started on this fun, quick, and oh-so-simple journey to securing your ride. Ready, set, vroom!" <https://customer.moovs.app/robs-rides/new/info>

Steps

1 First, choose the service type fitting your requirements: Hourly, One Way, or Round Trip.

- For events like concerts or venues, where you'd prefer the vehicle and driver to remain on-site, we suggest the Hourly option. For journeys to a specific destination or airport transfers, the Round Trip option is ideal.

2 The Next Step is to Press the "Order Type", select which order type you are interested in and click on it using your left click button on your mouse.

- For this example, Please Select "Airport", Selecting Airport will allow you to make both your Airport Drop off and Pick up at the same time.
- For this example, let's consider a Round Trip Airport service where our passengers are traveling from Orange County to LAX, boarding a Lufthansa flight to Frankfurt on September 12th, and then returning on September 27, 2023.

Pick the date and time of your pickup. In this example, the flight leaves at 3

3 PM on a Tuesday, it is an international flight, so we typically would want to have you arrive at the airport by noon, so leaving our OC location by 11 AM would be suitable.

- So you would select September 12th on the calendar, and then using the clock dial move it to 11 and either click the 11 or press "OK" Then do the same for the minutes moving it to "00" and hitting "ok"

4 Add your Pick-up location, For this example, we will use our office "19800 MacArthur Blvd #300, Irvine, CA 92612"

- As you type you address, it should appear in the search bar and you will want to select it by "Left Clicking on it"

5 Now Add your Destination, which in this case is the airport so click the "Airport" Tab. Fill out the Departure Airport that is on your plane ticket/itinerary in this case "LAX" and left-click Los Angeles International.

- This is where it can get tricky; Put your Airline in with either its code in this case "LH" or by typing the airline "Lufthansa" but do not add the flight number as that goes in the box below.
- Then in Flight number ADD your flight number for example this is flight "457"
- If you did this right the flight should populate! Congratulations.
- If you did not do this right it will not find the flight. DO NOT WORRY if it did not find the flight just put flight "1" and hit accept. We will change for you at a later date.

6 Now add your Return Trip. Follow the same steps as above but in reverse.

- The "pickup Date and Time" will be when you land, Please see our Terms and Conditions about "Wait times" and give your party 30 minutes to 1-hour grace period to exit the airport. For example, this Flight LH 456 will land at 1 PM, So your pickup time should be "1:30 PM" (We will be tracking the flight and our timetables will adjust to the desired pickup time based on early or late arrivals)
- The "Arrival Airport" will already be filled out with the previously selected airport.
- Make sure to fill out the Airline you are arriving back to in this example "LH" and then add the Flight Number into the flight box, "456"

- 7 Almost Done!** Once the first page is filled out click "Next Step"
- 8 Select Your Ride:** Opt for a vehicle that aligns with the number of passengers and your desired amenities.
- 9 Review and finalize your booking by checking all the provided details, completing your contact information, and adding a payment method."**
 - Ensure all details are accurate. If there's an issue, such as an incorrect flight number, you can either go back and fix the detail or you can proceed with the booking and reach out to us using the contact details provided in your reservation email. We will fix it for you!
 - We encourage clients to base their gratuity on the quality of our service, so there's no need to include a tip in advance, (gratuity can be paid in cash, Venmo/Zelle, or on your CC at the end of the service). However, for your convenience, we've provided options should you prefer to settle it ahead of time.
- 10 Click the BLUE "Reserve" Button or if you are requesting a quote click the BLUE "Send Request".** Congratulations, you have completed our "How to fill out a Rob's Rides Reservation"

Tips

- For events like concerts or venues, where you'd prefer the vehicle and driver to remain on-site, we suggest the Hourly option. For journeys to a specific destination or airport transfers, the Round Trip option is ideal."
- Hourly; When choosing Hourly, note that you will specify the duration of the transportation itself.

Warnings

- Should you encounter any issues completing this process, please reach out to us at (714) 248-6898 or email Bookings@Robs-Rides.com.

References

1. www.Robs-Rides.com
2. <https://customer.moovs.app/robs-rides/new/info>